

**REMARKS**

We have carefully considered the Office Action dated March 24, 2005, in which the Examiner found allowable subject matter in claims 2-4, 7, 10, 11, 20-26, 28-30, 32 and 34-47, and rejected the remaining claims as anticipated. For business reasons, we have cancelled the rejected claims, and amended the objected to claims to place them in form for allowance. Specifically, for those dependent claims that were objected to as depending from rejected base claims, we have included the subject matter of the base claims in the dependent claims. Further, in claims 10, 20-23 and 25-26, we have specified that particular information which is included in a listing or display is part of the delivery status information, in response to the Examiner's comments in paragraph 8 of the Office Action.

In addition, we have amended the drawings in response to the Examiner's comments in paragraph 4 of the Office Action to include the reference legends that were mistakenly omitted. We also point out that reference legend 22 is not discussed in the specification and has thus been removed from Fig. 2. Further, reference legend 50 of Fig. 4 is included in the specification, as amended.

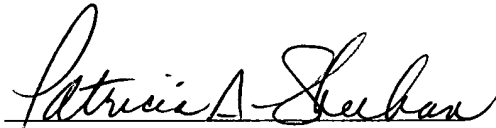
We have also added new Fig. 12, to depict as a flow chart various features of the invention that are specified in the claims, as discussed in paragraph 4 of the Office Action. Further, we have amended the specification to include the reference legends from new Fig. 12. No new subject matter has been added.

Finally, we have amended a reference numeral 44 on page 9, line 23 and the reference to Fig. 1 on page 10, line 19, to correct typographical errors.

The specification and drawings, as amended, should now overcome the Examiner's objections. Further, the claims, as amended, should now be in form for allowance. Accordingly, we respectfully request that the Examiner issue a Notice of Allowance for all pending claims.

Please charge any fee occasioned by this paper to our Deposit Account  
No. 03-1237.

Respectfully submitted,

A handwritten signature in cursive script, reading "Patricia A. Sheehan", written over a horizontal line.

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**IN THE DRAWINGS:**

Please replace Figs. 1, 2, 3, 7, 9 and 10 with the amended drawings filed herewith. Also, please add new Fig. 12 filed herewith. As discussed in the Remarks below, Figs. 1, 2, 3, 7, 9 and 10 have been amended to correct reference legends and Fig. 12 has been added to address the Examiner's comments. No new matter has been added.